



Ice and water dispensers					
lce storage capacity	Dispense	lce machine cooling	Voltage V/Hz	Item number	
12 lb (5.4 kg)	SensorSAFE	air	115/60	12HI400A-S	
			220/60	C12HI400A-S	
			230/50	E12HI400A-S	



Symphony[™] ice and water dispenser with Chewblet[®] ice machine

12 HI series wall mount

Features

Narrow, 16.00" (40.6 cm) width

12 lb (5.4 kg) ice storage capacity

Integral air-cooled ice machine with up to 400 lb (181.4 kg) daily production of popular Chewblet ice

- soft, chewable, compressed nugget ice is preferred over cubes¹ and is ideal for patient care
- environmentally responsible R404a refrigerant with zero ozone depletion potential
- water and energy efficient
- stainless steel evaporator and auger
- quiet production without noisy harvest cycles
- slide-out electrical box with diagnostic circuit board

Durable, attractive dispenser

- stainless steel exterior with accent trim
- smooth contours for aesthetically appealing appearance
- corrosion-resistant poly dispenser lid

Designed with sanitation in mind

- Agion[®] silver-based antimicrobial product protection of key ice and water contact components²
- SensorSAFE™ infrared ice dispense reduces the chance of cross-contamination
- SensorSAFE not recommended for use with clear containers or for applications in direct sunlight

Installation

- comes fully assembled
- three easy connections electric, water and drain

Warranty

- 3 years parts and labor, 5 years compressor parts

Accessories

Water filter kit (item# 00130229)

High capacity water filter kit (item# 00978957)

SafeCLEAN[™] environmentally responsible ice machine cleaner (item# 00132001)

Nu-Calgon[®] IMS-II sanitizer, 16 oz bottle (item# 00979674) Drain pan for countertop conversion ³ (item# AFWHWDRPAN)

Job

Item



801 Church Lane | Easton, PA 18040, USA 1.800.523.9361 | 1.610.252.7301 | follettice.com

Specification

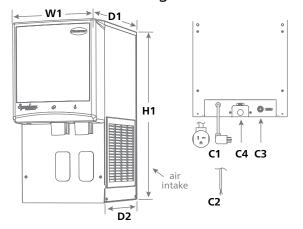
specification			
Ice storage capacity	12 lb (5.4 kg)		
W1 Width	16.12" (40.9 cm)		
D1 Depth with upper cover	23.50" (59.7 cm)		
D2 Depth	18.50" (47.0 cm)		
H1 Height	32.50" (82.6 cm)		
Ventilation clearance	6.00" (15.24 cm) top and right side		
Service clearance	12.00" (30.5 cm) top		
C1 115 V/60/1 electrical	13 amps, max. fuse 20 amps. 8.5' (2.6 m) cord w/ NEMA 5-20 90° hospital-grade plug.		
C2 220 V/60/1 ("C" models)/ 230 V/50/1 ("E" models) electrical	6.5 amps. 8.5' (2.6 m) cord only.		
C3 Water inlet	3/8" FPT (230 V/50 model includes kit to connect to BSP water fittings)		
C4 Drain	3/4" FPT		
Utility connection location	through back		
K1 Minimum span	13.00" (33.0 cm) on center mounting for securing and will require wall bracing in most applications. NOTE: Wall mount bracket standard		
K2 Maximum height from sink	18.00" (45.7 cm)		
K3 Minimum sink depth	30.00" (76.2 cm)		
K4 Minimum sink width	16.00" (40.6 cm) centered on dispenser, 11.50" (29.2 cm) centered on chutes		
Air temperature	50 -100 F (10 - 38 C) indoor use only		
Water temperature	40 - 90 F (4 - 32 C)		
Water pressure	10 - 70 psi (69 - 483 kpa)		
Ice production at 70 F (21 C) ambient air, 50 F (10 C) inlet water	417 lb (189.1 kg)		
lce production at 90 F (32 C) ambient air, 70 F (21 C) inlet water	280 lb (127.0 kg)		
Energy consumption 90 F (32 C) air, 70 F (21 C) water	5.7 kWh per 100 lb (45.4 kg) ice		
Heat rejection	5000 BTU/hr		
Water consumption	12.6 gal (47.7 L) of potable water per 100 lb (45.4 kg) of ice		
Approximate ship weight	199 lb (90.2 kg)		

Approximate ship weight

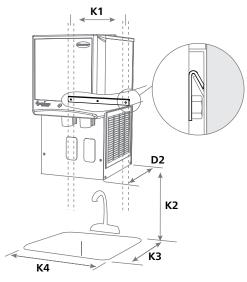
NOTE: For indoor use only

SHORT FORM SPECIFICATION: (Choose one) ____ Ice and water or ____ ice-only dispenser to be Follett[®] automatic load in wall mount configuration, with 12 lb (5.4 kg) of storage and separate ice and water chutes. Dispenser cabinet to be of stainless steel. Environmentally responsible R404a air-cooled ice machine to have 24 hour production capacity of approximately 400 lb (181.4 kg) of Chewblet compressed nugget ice at water temp. of 70 F (21 C); air temp. of 90 F (32 C). Ice machine to be equipped with printed circuit board and diagnostics to allow simplified servicing. Dispenser to have automatic bin level control to start and stop ice machine. Storage area to be insulated with non-CFC, high density, foamed-in-place polyurethane. 8.5' (2.6 m) cord and NEMA 5-20 90° hospital-grade plug provided (220 V/230 V models, cord only). 115 V, 220 V and 230 V dispensers to be NSF listed. 115 V dispensers to be UL and cUL listed. 230 V dispensers to be CE listed.

Dimensional drawing



Wall mount detail



1 Independent third party studies. Contact Follett for details.

Disclaimer: Antimicrobial protection is limited to the treated components and 2 does not treat water or ice.

3 Factory installed accessories must be specified at time of order. Contact factory for details. Agion is a registered trademark of Sciessent LLC.

Calgon is a licensed tradename distributed by Nu-Calgon, in the United States. Symphony, SensorSAFE and SafeCLEAN are trademarks of Follett Corporation. Chewblet and Follett are registered trademarks of Follett Corporation, registered in the US. Follett reserves the right to change specifications at any time without obligation. Certifications may





801 Church Lane | Easton, PA 18040, USA 1.800.523.9361 | 1.610.252.7301 | follettice.com

vary depending on country of origin.

